

**ADELLA SIDE HOTEL**  
**SUSTAINABILITY REPORT**  
**2024**

# 1. ADELLA SİDE HOTEL VE SÜRDÜRÜLEBİLİRLİK

With this sustainability report published on behalf of Adella Side Hotel, the sustainability performance and impacts of our facility are brought to the attention of all our stakeholders.

We continue our activities as a tourism investment company that prioritizes guest satisfaction.

Protecting nature more, protecting our cultural heritage, using resources more economically, turning to human values, sharing and cooperation, increasing the sense of belonging in our employees, developing together and by learning, protecting our most valuable assets, our children and women, with a fair and egalitarian perspective, We are trying to seize opportunities to communicate more with the region and its people and to develop the region we are in.

We plan our business processes accordingly, analyze the results and aim to improve our current situation day by day.

As Adella Side Hotel, we are happy to present the sustainability report, which includes its activities in environmental and social areas, which it considers as its priority issues.

## **Vision;**

To provide quality and safe service to our valued guests by keeping environmentally friendly guest and employee satisfaction at the highest level with the idea of human and human rights.

## **Mission;**

Our basic principle is to maximize customer satisfaction and contribute to local tourism in the best way by providing quality, peaceful and safe service to you, our dear guests, as a result of a harmonious teamwork with our employees and stakeholders. However, we aim to provide a sustainable service for a sustainable life. Our values; Hospitality Confident in Teamwork

Respectful to People and the Environment Law Abiding Giving importance to reliability and honesty open to innovation Continuously improving oneself through training Sustainability

## About us

Adella Side Hotel is located in Manavgat Side region. As Adella Side Hotel, we serve our guests with an all-inclusive concept. You can have your meals at the indoor restaurant located in the facility. We have 24-hour hot/cold beverage service and patisserie service. You will have the opportunity to have fun and cool off in the outdoor swimming pool. You can play games such as backgammon and chess within the facility. You can relax and feel refreshed by taking advantage of the massage services available within the facility.

## FACILITY PHOTO



## 2. OUR POLICIES

### Environmental Policy

- Contributing to the efficient use of natural resources
- Contributing to minimizing the amount of waste generated
- To increase environmental interest and sensitivity by raising awareness of our guests, employees and businesses around us.

- Sharing information with all institutions, organizations and sector representatives within the scope of environmental awareness studies.
- To raise awareness of our employees and guests about waste recycling
- Participating and contributing to environmental protection activities
- To increase awareness about the effective and economical use of our water resources.
- Using all our energy resources in the most efficient way and taking measures to save money

### **OUR ENVIRONMENTAL PURCHASING POLICY**

- The main goal of our hotel is to provide the best quality service with the support of all our collaborators. In line with this goal, all products purchased are evaluated and purchased within the scope specified below.
- Importance is given to the recyclability of packaging materials in food and beverage purchases.
- By collaborating with our suppliers, we evaluate the social and environmental risks of the goods we consume most, and we also take social and environmental criteria into consideration in our purchasing decision process.
- In purchasing, priority is given to suppliers with ISO 14001 Environmental Management System certification or an internationally recognized environmental certificate.
- We accept the supply of large packaged products wherever possible as our priority in purchasing, thus trying to prevent the generation of excess packaging waste.
- When purchasing electrical devices in our business, we make sure that the electricity usage type is A - C class.
- We pay attention to ensure that the products purchased are environmentally friendly and economical, and that all products purchased comply with quality standards.

## **OUR CHILDREN'S RIGHTS POLICY**

• As Adella Side Family, with the awareness and responsibility of being a well-established organization in tourism, we accept all our customers, including children, as guests, blending national and international values, fully fulfilling the conditions of human rights and children's rights, and providing the best service to our guests under the age of 18 in line with this goal.

We adopt the principle of providing quality service;

We accept that children's happiness is more important than any other benefit, and we act accordingly and carry out continuous improvement studies to ensure the continuity of the system,

We take the necessary measures to protect children against all types of exploitation,

We support programs that prevent children from becoming in need of protection and care.

We support institutions and organizations that will ensure the reintegration of children who are involved in crime or against whom a crime has been committed into society,

We organize training for our staff on child protection.

We do not employ child labor under the age of 18.

We support all kinds of organizations and activities aimed at child protection in our environment.

We do not accept reservations from child guests who do not have a father-child bond and are under the age of 18.

We ensure that all suspicious actions regarding children are reported to local authorities and relevant organizations.

Recognizing that all children are individuals with rights,

Rights to life and development

Protection rights

Participation rights

## Preventing discrimination

To be adopted and lived in all areas of life, respecting their rights; At the point of implementing this policy, we act together with all stakeholder institutions and organizations, as well as non-governmental organizations and local governments,

In cooperation with all stakeholders serving children, we carry out activities to increase social awareness and sensitivity to prevent violence against children.

We adopt this policy with our entire team and undertake to provide the necessary determination and support for its implementation

## **2. HUMAN RESOURCES AND EDUCATION**

We take care to ensure that our team members have the necessary education, experience and competencies, are compatible with our corporate culture, values and goals, and are affiliated with the local community.

One of our human rights goals is to provide on-the-job training, OHS, environment, etc. in line with the annual training plan of all our personnel. to ensure that they receive their education. We identify personnel who have not received training during the season and ensure their participation in training in line with their training needs.

Environmental and sustainability trainings we will provide to our employees;

Environment-waste management, zero waste training

Energy efficiency and saving measures

Waste oil training

Importance of water - water saving methods

Environmental pollution response team training

Energy efficiency and saving measures training

Benefits offered to our employees;

Vocational and cultural training is provided to our staff.

## **Recruitment process;**

In our company, recruitment processes are carried out in line with the framework drawn by the Human Resources manager/Chief. In recruitment, fair, objective, honest, strong communication, self-confident, positive and solution-oriented people are selected.

## **Fair Remuneration;**

Before our employees start working in our facilities, they are informed about the wages they will receive, working conditions, working hours, and when they will receive their wages.

## **4. ENVIRONMENT**

### **4.1. Our Environmental Approach**

As Old Town Point Hotel, we protect the environment, prevent its pollution, and aim to reduce our negative impact on the environment.

#### **4.1.1. Eco-Friendly**

We are prepared for pollution-related risks and emergencies; We comply with environmental legal regulations.

Waste separation and reduction of waste amounts, efficient use of natural resources, etc. We constantly improve our environmental performance through our activities.

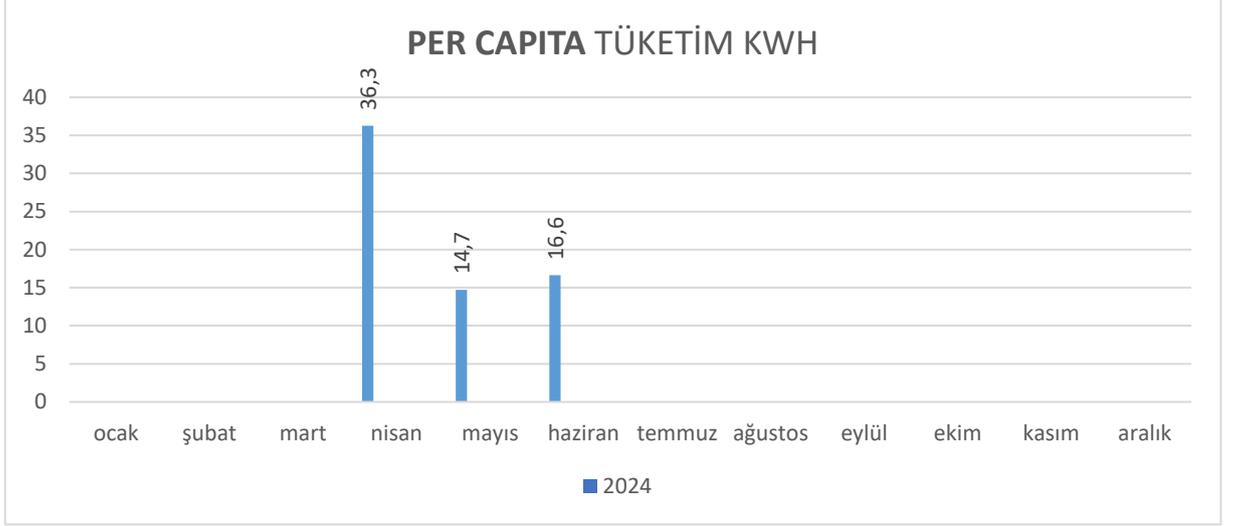
We track waste until the recycling/disposal stage.

We use energy and water saving systems in our hotel and train our employees on these issues.

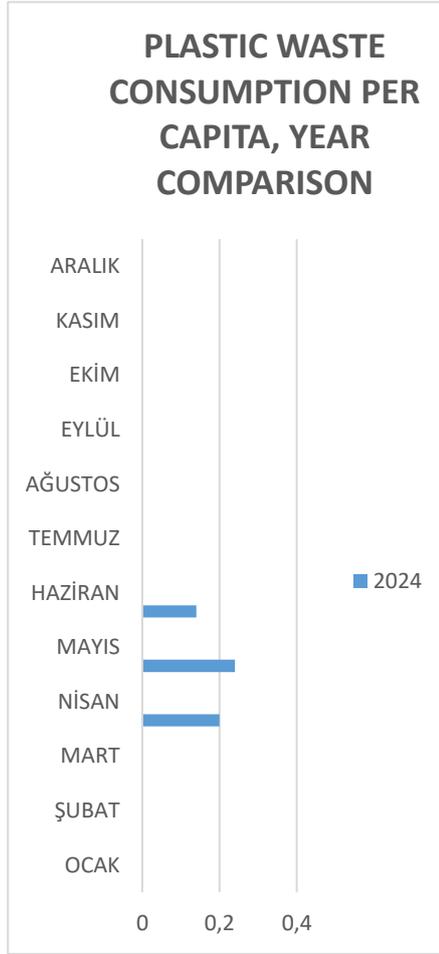
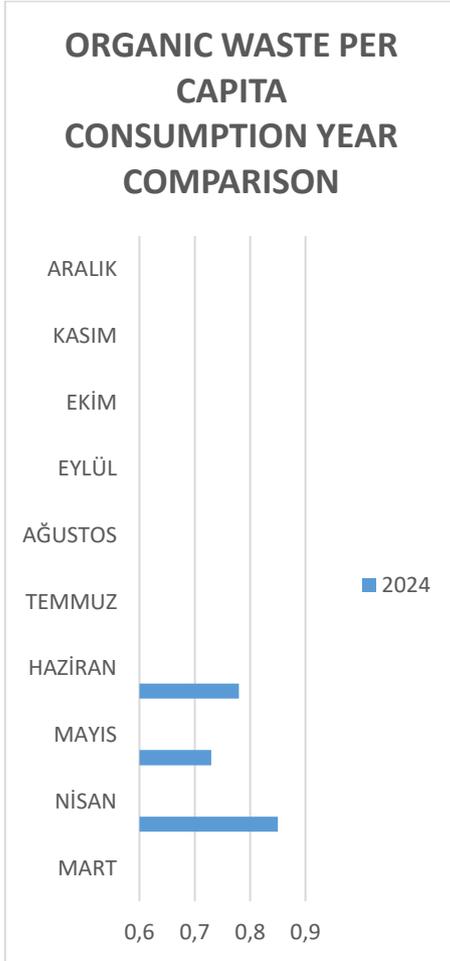
We train our employees on the precautions to be taken in case of spillage of hazardous chemicals.

#### **4.2.1. Energy, Water, Solid Waste, Hazardous Materials, Personnel**

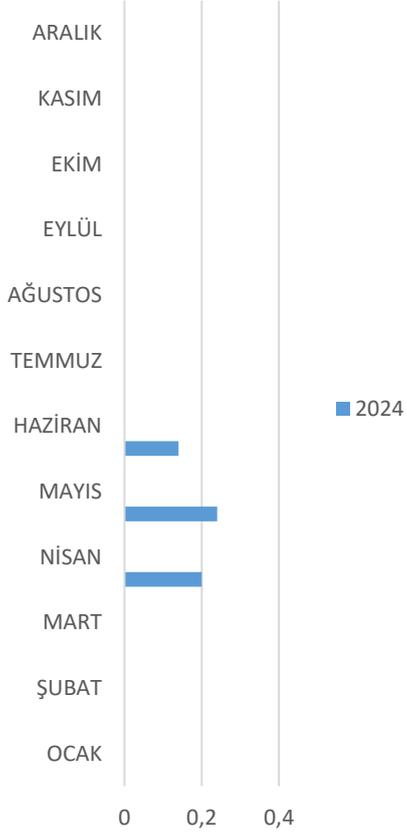
##### **4.2.1.1 Energy Consumption**



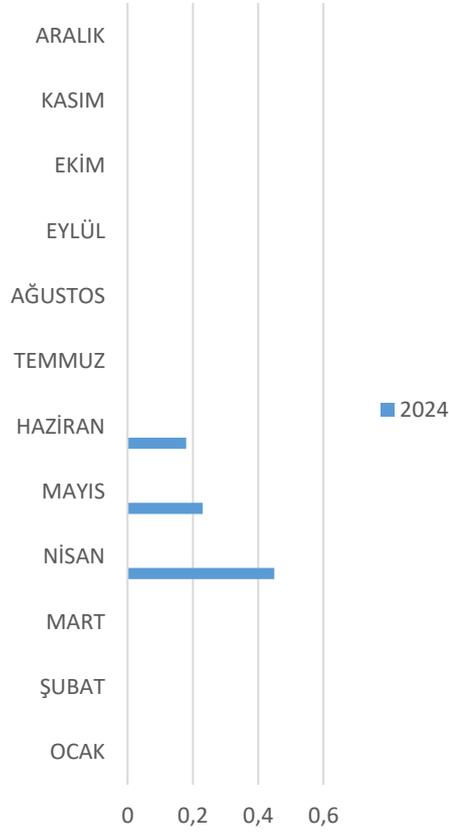
#### 4.2.1.1. Waste



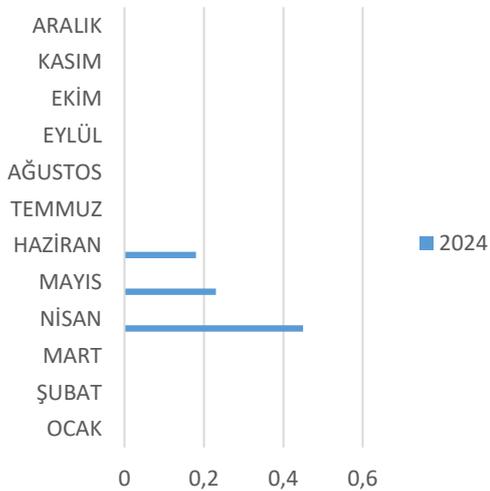
### METAL WASTE CONSUMPTION PER CAPITA, YEAR COMPARISON



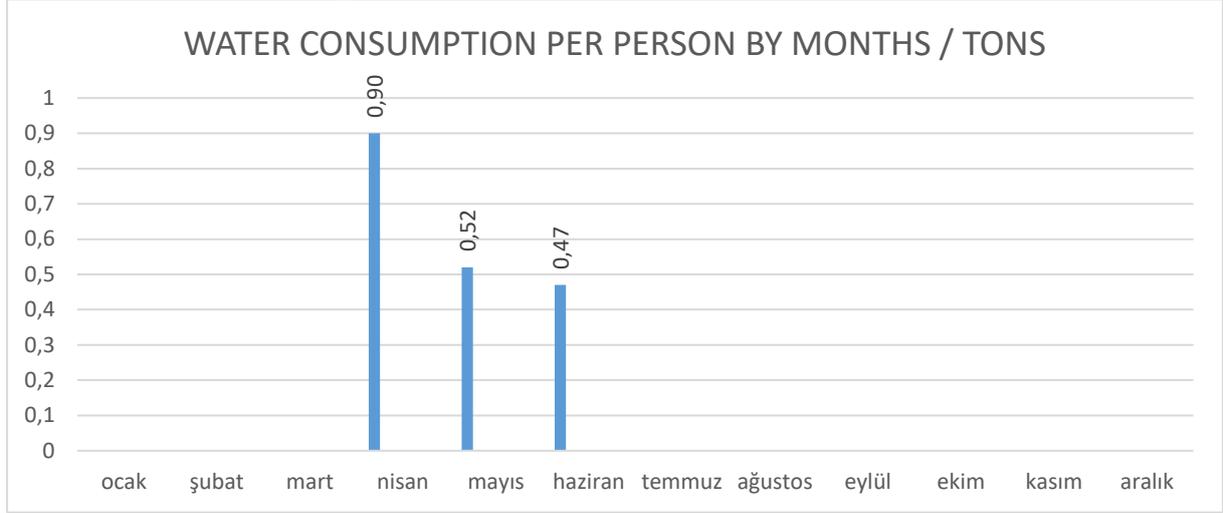
### PINE WASTE CONSUMPTION PER CAPITA, YEAR COMPARISON



### PAPER WASTE CONSUMPTION PER CAPITA, YEAR COMPARISON



#### 4.2.1.2. Water Consumption



#### Suggestions

- Completing the installation of water flow restrictors.
- All laundry staff should receive sustainability training and information should be posted on the machine reminding staff of the most appropriate working procedures.
- Providing training to staff on the subject.
- Hanging warning signs in conspicuous places.

#### 4.2.1. Community Integration & Support

Our 2023 community integration and support goal is to work with local suppliers. The products used in the open buffet are procured from local farmers as much as possible and information explaining this to the guests is hung in the restaurant.

#### Results

Guests gave feedback about supporting local people and using local products. Due to the positive feedback from staff and guests, incorporating more locally sourced ingredients into buffets and menus has yielded good results.

## 2. SUPPLY CHAIN MANAGEMENT

As part of our responsible purchasing practices, within the scope of Supplier Management, the companies from which we supply raw materials are evaluated by our purchasing, technical and technology departments. We work with suppliers that comply with all legal regulations. We encourage our suppliers to grow and develop with us within the scope of the Quality Management System requirements we implement. When selecting suppliers, our priority is to have a 14001 Environmental Management System certificate and for our food suppliers to have an ISO 22000 Food Safety Management System certificate. We prefer local suppliers within the scope of sustainability.

We give priority to local companies in our supplier selection.